### **AMENDMENT TO THE CLAIMS**

#### **IN THE CLAIMS:**

Claim 1 (Currently Amended):

A method for shipping temperature-sensitive goods comprising the steps of:

receiving, as a provider <u>of insulated shipping containers</u>, an order from a customer for [[a]] <u>one or more insulated</u> shipping <del>container</del> <u>containers each having a means for thermally managing the contents of the container, such means occupying none of the space within the container in which the goods being <u>shipped are contained</u> <u>designed to hold temperature sensitive goods</u>;</u>

ascertaining from the order an appropriate number of appropriately sized containers needed by the customer;

delivering the ascertained appropriate number of appropriately-sized containers to the customer;

customer loading of the goods into the container containers;

- customer selecting the proper determining alternative logistical solutions means for delivering the goods based on constraints dictated by the customer;
- allowing the customer to select the logistical solution by which the goods will be delivered from the determined alternative logistical solutions;
- <u>customer</u> implementing a shipping schedule <u>for the loaded containers</u> based on the logistical solution selected by the customer;
- initiating the process of having undertaking to deliver the goods delivered to a desired designated location according to the shipping schedule;

monitoring, via wireless communication shipping tracking data, real-time data

regarding temperature events occurring within the containers and the

geographic location of the containers the undertaking to deliver the goods

according to the shipping schedule;

maintaining communication access to the shipment tracking data;

delivering the goods to the desired destination;

unloading the shipping container;

retrieving the container container; and

making the container containers ready for future use.

Claim 2 (Canceled)

Claim 3 (Currently Amended):

The method of claim 1 in which the <u>initiating the process of having the goods delivered</u> undertaking to deliver the goods is performed by the customer.

Claims 4-10 (Canceled)

Claim 11 (Currently Amended):

The method of claim 1 in which the making the containers ready for future use includes cleaning the container conditioning the means for thermally managing the contents of the containers.

# Claim 12 (Canceled)

## Claim 13 (Currently Amended):

The method of claim [[1]] 11 in which the making conditioning the means is the container ready for future use includes cooling of a heat [[sink]] storage material.

### Claim 14 (Currently Amended):

The method of claim [[1]] 11 in which the making conditioning the means is the container ready for future use includes heating of a heat source material.